

EMGETON

How to flash firmware in Emgeton Consul 2

What is firmware?

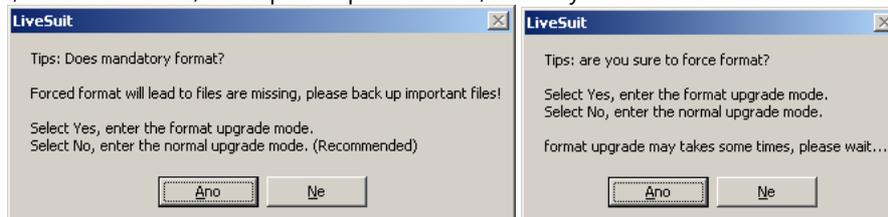
Firmware is program, which is included to hardware and is used to operate all functions. By upgrading firmware, you can enhance device's functions and/or fix bugs, found in previous versions.

Requirements for firmware update

For successful firmware update it is needed to have fully operational USB ports in your operating system. If they are not working or working bad, check, if you have enabled USB in your BIOS and/or check, if you have latest chipset drivers installed. If all passed, but you still encounter problems with USB, let check your computer in authorized service center.

Steps to update new FW:

- Check firmware version and device model
- Check, whether battery is charged for at least of 50%
- Power off the tablet
- Run "LiveSuit.exe" file from "Emgeton Consul 2 4.0.4 Emgeton 20121225" folder
- Press and hold "RESET" or "UPDATE" button and connect tablet to PC
- When new hardware Wizard will ask for driver, release "RESET" or "UPDATE" button and install driver from "Emgeton Consul 2 4.0.4 Emgeton 20121225\UsbDriver" and wait until driver is installed.
- When asked for another new driver, install driver from "Emgeton Consul 2 4.0.4 Emgeton 20121225\UsbDriver" and wait until driver is installed.
- Answer "Yes" to displayed dialog box and also answer "Yes" to another dialog box (all data will be erased; before continue, backup all important data; memory card content will not be erased)



- Upgrade will begin and updating progress will be shown. Do not work with your computer or tablet during updating. Wait for "Upgrade success" message.
- Press "Exit" button, safely disconnect tablet from USB port and power on the tablet
- Go to "Settings>Language & input>Language" and choose your language

Reset:

If device is not responding, press and hold power button until device will be completely off.

Technical support and updated firmware version: <http://podpora.bell-technology.cz>